

General Etiquette

Do stand in line:

Standing in lines (a queue) and waiting patiently for our turn is a favourite English past-time e.g. queuing for lunch. 'Queue jumping' or 'skipping the queue' is frowned upon

Do say "Excuse Me":

If someone is blocking your way and you would like them to move, say 'excuse me' and they will move out of your way

Do say "Please" and "Thank you":

It is very good manners to say "please" and "thank you"

Do cover your Mouth:

When yawning or coughing always cover your mouth with your hand

Do Greet people:

Don't be afraid to say "Hello" or "Good morning/afternoon" when you see an adult

Do say 'Sorry':

If you accidentally bump into someone, say "sorry". They probably will too, even if it was your fault!

Do Smile:

A smiling face is a welcoming face

Do open doors for other people

Men and women both hold open the door for each other. It depends on who goes through the door first